Turnaround Tuesday Position Opening: Job Retention Specialist

Who we are:
Turnaround Tuesday, TAT, is a community-driven jobs movement, connecting local residents to a full spectrum of workforce and leadership development while simultaneously identifying and cultivating employers for local hiring. Since 2014, Turnaround Tuesday has connected over 700 people back into the workforce, many returning from prison and turning their lives around through training, new employment, and reengagement in their communities.

As a Retention Specialist you will:
- Join a diverse, creative team of workforce staff, human service providers, and community organizers.
- Cultivate and build relationships with TAT hired participants to support job retention and career growth.
- Systemize onboarding support for all newly hired TAT participants to review benefit packages, identify potential job challenges, and establish ongoing support with TAT team.
- Track, document, and coordinate career development needs of TAT employees using TAT coaching volunteers and relevant employer career services staff as needed.
- Identify newly hired "at risk" TAT employees with continued barriers and develop a follow up plan which includes multiple contacts and site visits over a 2 year period.

You would be a good fit if:
- You have 1-3 years of experience in workforce development, human services, or career services.
- You are resilient and able to anticipate on the job challenges that face newly employed TAT participants and are able to engage people with both empathy and accountability in creating on the job solutions together.
- You thrive in cultivating relationships between people and institutions to support adults rebuilding their lives.
- You value and are able to communicate effectively at multiple levels of an organization in both verbal and written form.
- You are a lifetime learner and enjoy being challenged to think differently.

We offer:
- Competitive wages, full-time benefits, and opportunities for growth and development!

TAT is working to advance economic opportunities for people returning home from incarceration and therefore welcome applications from people with convictions. TAT is an equal employment opportunity for all regardless of race, color, citizenship, religion, national origin, sex, sexual orientation, gender identity or expression, age, disability, veteran or reservist status or any other category protected by federal, state or local law.

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